

Oracle Utilities Customer Care and Billing Release 2.4.0

Utility Reference Model

3.3.3 Manage Deposit

December 2015

Oracle Utilities Customer Care and Billing Utility Reference Model 3.3.3, Release 2.4.0

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3.3.3 Manage Deposit

This section provides a description of the “Manage Deposit” business process, including:

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Brief Description

Business Process: 3.3.3 Manage Deposit

Process Type: Process

Parent Process: n/a

Sibling Processes: n/a

It's a common business practice to request a Security Deposit when service is provided to the Customers. The model reflects typical business processes for Deposits, shows the Deposit's lifecycle. This process incorporates the logic and sequence of business events that occur when Deposit established, billed, monitored and refunded. It also includes the Deposit Interest calculation.

Business Process Diagrams

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